

QM-00	Index (full text)		
Issued by: Quality Assurance	Status: Draft	Rev. B	Pg. 1 of 4

Organization of this manual is the same as the sectional organization of ISO 9001:2015. Close correspondence between the manual and the standard helps to demonstrate compliance of the system and ensures that all clauses and requirements are being addressed systematically.

QUALITY SYSTEM MANUAL

QM-00 - INDEX

QM-01 - SCOPE

1.1 Introduction

QM-02 - REFERENCE DOCUMENTS

2.1 Regulatory requirements

2.2 Standards and guidelines

QM-03 - TERMS AND DEFINITIONS

QM-04 - CONTEXT OF THE ORGANIZATION

4.1 Organization and its context

4.2 Needs and expectations of interested parties

4.3 Scope of the quality management system

4.4 Quality management system processes

QM-05 - LEADERSHIP

5.1 Leadership and commitment

5.2 Quality policy

5.3 Organizational roles, responsibilities and authorities

QM-06 - PLANNING

6.1 Actions to address risks and opportunities

6.2 Quality objectives and planning to achieve them

6.3 Planning of changes

QM-07 - SUPPORT

7.1 Resources



QM-00	Index (full text)	Rev. B	Pg. 2 of 4
-------	-------------------	--------	------------

7.2 Competence

7.3 Awareness

7.4 Communication

7.5 Documented information

QM-08 - OPERATION

8.1 Operational planning and control

8.2 Requirements for products and services

8.3 Design and development of products and services

8.4 Externally provided processes, products and services

8.5 Production and service provision

8.6 Release of products and services

8.7 Control of nonconforming outputs

QM-09 - PERFORMANCE EVALUATION

9.1 Monitoring, measurement, analysis and evaluation

9.2 Internal audit

9.3 Management review

QM-10 - IMPROVEMENT

10.1 Improvement

10.2 Nonconformity and corrective action

10.3 Continual improvement

QUALITY SYSTEM PROCESS PROCEDURES AND FORMS

QPPF forms are printable, manual forms

EF forms are data entry forms in IMSXpress software

Instructions in 'Procedures' folders explain which procedures are mandatory and which are optional. After you remove a procedure from the system make sure to coordinate pertinent references in the Quality Manual and in other procedures.

QPP-061-1 Risks and Opportunities

EF-380-1: Risk Project

EF-380-2: Risk Case

QPP-061-2 Risk Reduction Actions and Controls



QM-00	Index (full text)	Rev. B	Pg. 3 of 4
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- EF-380-3: Risk Reduction Action
- QPP-062-1 Quality Objectives
 - EF-150-03: Quality Objective
- QPP-071-1 Preventive Maintenance
 - EF-270-1: Equipment
 - EF-270-2: Maintenance Program
 - EF-270-3: Maintenance Work Order
 - EF-270-4: Maintenance Part
- QPP-071-2 Monitoring and Measuring Equipment
 - EF-200-1: Measuring Equipment
- QPP-072-1 Competence, Awareness and Training
 - EF-160-1: Document Training Program
 - EF-160-2: General Training Program
 - EF-160-3: Job/Position
 - EF-160-4: Job/Position Certification
 - EF-160-5: Personnel Record
- QPP-072-2 Work Instructions and Training
- QPP-075-1 Control of Documents
 - EF-120-1: New Document
 - EF-120-2: Document Revision Record
- QPP-075-2 Control of Records
- QPP-081-1 Operational Planning and Control
- QPP-082-1 Order Taking
- QPP-082-2 Quoting and Contracts
- QPP-082-3 Customer Feedback and Complaints
 - EF-370-1: Customer Complaint
- QPP-083-1 Design Control
 - QPPF-083-1 Design Plan and Schedule
 - QPPF-083-2 Engineering Change Notice (ECN)
- QPP-084-1 Supplier Control
 - EF-180-1: Supplier
 - EF-180-2: Nonconforming Delivery
 - EF-180-3: Corrective Action Request
- QPP-084-2 Purchasing
- QPP-084-3 Verification of Purchased Products



QM-00	Index (full text)	Rev. B	Pg. 4 of 4
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- QPP-085-1 Validation of Processes
- QPP-085-2 Work Order and Production Records
 - QPPF-085-2 Production Work Order
- QPP-085-3 Product Identification and Traceability
- QPP-085-4 Storage, Handling and Preservation
- QPP-085-5 Packaging and Shipping
- QPP-086-1 In-process Inspections
- QPP-086-2 Final Inspection and Release
- QPP-087-1 Control of Nonconforming Product
 - EF-360-1: Nonconforming Product
- QPP-091-1 Customer Satisfaction
- QPP-092-1 Internal Audit
 - QPPF-092-1: Internal Audit Checklist
 - EF-140-1: Quality System Audit
 - EF-140-2: Audit Plan Item
 - EF-140-3: Audit Finding
- QPP-093-1 Management Review
 - EF-150-1: QMS Management Review
 - EF-150-2: Review Item
- QPP-102-1 Corrective Action
 - EF-350-1: Corrective Action